

LEADERS IN HOSPITALITY AWARDS 2017

CATEGORIES



The Leaders in Hospitality Awards 2017 will celebrate the leading hotels and individuals working in the Middle East's hospitality industry. The awards are divided into 'Hotel Categories' and 'People Categories'. Please read the categories carefully before completing the nomination form. If you have any questions, please contact patrick@bncpublishing.net

HOTEL CATEGORIES

Leading New Hotel

A hotel that has brought an exciting new concept and energy to the Middle Eastern market. This hotel will combine creativity, originality and excellent service and can demonstrate exceptional performance. To be eligible for this award, the nominated hotel must have opened on or after 1 January, 2016, and be fully open and operational on the date of submission of the nomination.

Leading Serviced Apartment

This award will go to a serviced apartment that has shown it can deliver guest service that is second to none. The winner will have demonstrated innovation in customer service, amenities and products.

Leading Luxury Hotel

The winner of this category will have demonstrated outstanding attention to detail and have raised the benchmark for luxury in the region. Customer service will be high on the agenda and the winner will provide guests with an experience that caters for discerning luxury travellers.

Leading Mid-Market Hotel

The winner of Leading Mid-Market Hotel will provide consistent, comfortable and appealing facilities at affordable rates, in line with the operator's brand standards. The award will go to a mid-market hotel that shows it can meet the requirements of a wide range of customers and those seeking alternatives to high-end options.

Leading Hotel F&B Outlet

This award will go to an outlet that enhances the guest experience by providing an original concept and a high-quality food and beverage offering. With an emphasis on being original and creative, the winner will show an ability to compete with the best standalone restaurants on the market.

Leading Hotel Spa

The winner will provide a range of treatments, facilities and amenities and put a strong emphasis on an outstanding guest experience. The leading hotel spa will demonstrate a dedication to health and wellbeing for both men and women.

Sustainable Hotel Award

This award will go to a hotel that demonstrates excellence in sustainable practices across energy efficiency, waste management and social responsibility.

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PEOPLE CATEGORIES

Leading General Manager

This award will go to an inspirational individual who has shown outstanding leadership abilities. The Leading GM will demonstrate a strong passion for hospitality, the ability to meet and exceed KPIs and a strong willingness to go above and beyond to deliver excellence.

Leading Hotel Team

The winners in this category can demonstrate excellent teamwork through efficiency, productivity, quality and communication. The judges will give extra recognition to those teams that have developed an innovative system or initiative increase efficiency.

Leading Executive Housekeeper

This award is for an Executive Housekeeper who showcases excellence in ensuring rooms and facilities are always maintained to the highest standards. He/she will demonstrate superb communication and leadership skills, ensuring his/her teams share this commitment to quality.

Leading Procurement Manager

The winner in this category will have demonstrated the ability to oversee a procurement programme that delivers excellence and value across the board with tangible results in line with the company's strategy.

Leading IT Manager

This category is for an individual who can show how they have helped their company stay ahead of the game with excellent decision-making abilities and by staying up-to-speed with the latest trends and technologies on the market.

Leading F&B Manager

This award highlights the achievements of an individual who has showcased outstanding ability in exceeding KPIs, developing and enhancing hotel restaurant concepts, streamlining processes and team leadership.

Leading Hotel Chef

Open to executive chefs, this category awards a candidate who can showcase creativity, passion and culinary flair along with exceptional skills in overseeing an entire kitchen operation in an efficient, cost-effective manner.

Rising Star Award

An individual aged 30 or under on the day of the awards, who is making waves in the Middle East's hotel scene. This person demonstrates tenacity, creativity and the potential to make a significant impact on the region's hospitality landscape.

Lifetime Achievement Award

This award will go to a candidate who has dedicated his/her life to the pursuit of excellence across the hotel industry. His/her achievements will have made the industry a better place, not only for those who have worked with him/her, but for the entire sector.